

## Instructors and Contributors



**Glen R.J. Mules** is a Senior Instructor and Principal Consultant with IBM Information Management World-Wide Education and works from New Rochelle, NY. Glen joined IBM in 2001 as a result of IBM's acquisition of Informix Software. He has worked at IBM, and previously at Informix Software, as an instructor, a course developer, and in the enablement of instructors worldwide. He teaches courses in BigData (BigInsights & Streams), Optim, Guardium, and DB2, & Informix databases. He has a BSc in Mathematics from the University of Adelaide, South Australia; an MSc in Computer Science from the University of Birmingham, England; and has just completed a PhD in Education (Educational Technology) at Walden University. His early work life was as a high school teacher in Australia. In the 1970s he designed, programmed, and managed banking systems in Manhattan and Boston. In the 1980s he was a VP in Electronic Payments for Bank of America in San Francisco and New York. In the early 1990s he was an EVP in Marketing for a software development company and chaired the ANSI X12C Standards Committee on Data Security for Electronic Data Interchange (EDI).